

Office of Administrative Hearings

FY 2005 Service Rates



Who We Are

- OAH is an independent state agency
- Created in 1982 as an independent forum for citizens challenging government decisions
- Conduct impartial administrative hearings for other government agencies
- Provide independent, professional, and timely "due process" hearings for a wide variety of state and local agencies



Our Mission

 To hold fair and independent hearings for the public and for government agencies, and to issue sound and timely decisions.



Our Customers Include:

- Employment Security Department
- Department of Social and Health Services
- Superintendent of Public Instruction
- Liquor Control Board
- Department of Licensing
- More than 20 other state and local agencies



Our Services

- Impartial and independent <u>ALJ</u>s with expertise in both administrative and substantive law
- Accessible and economical hearings by telephone or in person
- Respectful, professional, and fair treatment of the parties
- Hearings which are scheduled promptly and conducted efficiently
- A fully developed hearing record
- Researched and reasoned written decisions which are timely and understandable



Where We Are Located

- We have 9 offices in 6 cities:
 - Olympia
 - Everett
 - Seattle
 - Vancouver
 - Yakima
 - Spokane



Service Changes and Initiatives

- Made major system changes as a result of changes in unemployment insurance law
- Continue to move towards more telephone hearings
- District court model periodically scheduled
- Technology
 - Voice recognition software
 - Digital imaging
 - Digital recording



Rates Haven't Changed Since 1998

- \$80 per hour for Administrative Law Judge time
- \$45 per hour for Support Staff time
- Travel, interpreter fees, and court reporters billed separately
- Will continue at this rate through the end of this biennium



Rates Will Increase in 2005-07

- \$85 per hour for ALJ time
- \$47 per hour for Support Staff time
- Travel, Interpreter fees, and court reporters billed separately



For More Information

- Visit our website at http://www.oah.wa.gov/
- Call us at 360-664-8717
- Send us a fax at 360-664-8721